

# Budget Rent A Car Australia

ABN: 89 007 348 021

**Rental Vehicle Guide**

**For:**

**WHEELTON PHILANTHROPY**



## INTRODUCTION

Budget Rent a Car is delighted to have the opportunity to provide the supply of rental vehicles to Wheelton philanthropy.

The team at Budget is committed to building successful working partnerships with our corporate customers. We believe a preferred relationship not only establishes a basis for commitment to your organisation, but also helps both parties to recognise and meet mutual ongoing business objectives. Budget's product offers high quality and innovative rental services providing true value to corporate customers throughout Australia and globally. Our customer-focused people are proud to represent Budget to you.

In Australia, Budget can be found in every capital city, major rural centre and major airport. Vehicles can be collected and returned throughout a network of approximately 200 rental locations. Budget has an in-terminal presence, including car parking facilities, at approximately 60 airports nationwide – there is no shuttle bussing or transfer to an off-site satellite location when renting or returning your vehicle with Budget at an Australian airport.



Budget's vehicles are sourced from the world's leading vehicle manufacturers offering a complete range of passenger car, four wheel drive, commercial trucks and people mover options. On-line reservations and invoicing services are available together with Fastbreak customer profiles ensuring speedy service and customer recognition benefits.

We appreciate your time and thank you for the opportunity to present our unique range of vehicle rental services and business solutions to Wheelton philanthropy.

### Company Profile

Budget Rent a Car is one of the world's best-known car rental brands and is wholly owned by Avis Budget Group, Inc., (NASDAQ: CAR) which operates and licenses the brand throughout the world.

Headquartered in New Jersey USA the group has an unrivalled global presence with approximately 11,000 rental locations operating in 175 countries and employing over 31,000 people.

Budget has been operating in Australia since 1965 and is a highly visible brand well known to Australian consumers. In 2002 Budget Australia became incorporated into the Global Avis Budget Group.

Through this global association, Budget is in a unique position to provide a high standard of operational service, account management, reservations and reporting capability. This includes access to a large vehicle rental fleet of passenger vehicles, light & heavy commercial vehicles, and 4WD and mini bus vehicles operating in the Australian market place.

**Reservations using these codes are to be authorised by Operations Head Only  
Not available or honoured for on-line bookings**

**Please phone Damian : (03)9088 0280**

## Budget Corporate - Passenger Vehicle Rates – BCD - D576870

Car Group	SIPP Code	Car Type	Vehicle Example	1-2 Days	3-6 Days	7-13 Days	14-27 Days	28 + Days
A	ECMR	Economy	Holden Barina (manual)	37.13	36.03	34.38	33.00	31.35
B	CCAR	Compact	Kia Rio	37.95	36.85	35.48	33.83	31.90
C	ICAR	Intermediate	Toyota Corolla	39.05	37.68	36.30	34.37	32.45
D	SCAR	Standard	Holden Astra Sedan	39.60	37.95	36.30	35.20	33.55
E	FCAR	Full Size	Toyota Camry	41.25	39.60	37.95	37.67	35.48
P	GDAR	Full Size Elite	Holden Commodore RV	49.50	48.30	45.65	45.65	43.45
F	FWAR	Full Size Wagon	Holden Commodore	48.40	47.30	45.10	44.00	41.80
G	PCAR	Premium	Holden Calais	53.90	53.35	51.15	50.05	47.85
V	FVAR	People Mover	Kia Carnival 8 seater	64.90	63.53	61.60	60.50	56.65
L	FDAH	Eco Friendly	Toyota Camry Hybrid	41.25	40.15	37.95	36.85	35.48
S	IFAR	Small SUV	Mitsubishi ASX	40.70	39.05	37.68	36.30	34.65
K	SFAR	Mid-size SUV	Nissan X Trail	48.40	47.30	44.83	43.45	41.25
H	FFAR	Large SUV	Toyota Kluger	69.85	68.75	66.55	64.35	62.15
W	PFAR	4WD	Mitsubishi Pajero Sports	87.75	86.90	84.70	83.05	81.95

*Cars and Groups subject to change without notice, availability and may vary by location.  
Reservations can only be made by Car Group.  
All pricing INCLUDES GST*

### Inclusions and Exclusions

		Included	Excluded
GST		●	
Loss Damage Waiver (LDW)	See below	●	
Vehicle Registration Recovery Fee	*\$6.50/day	●	
Administration Fee	*3.5%	●	
Premium Location Surcharge – varies by location	Variable %		●
Petrol and similar optional service fees			●
Frequent Flyer Points			●

*\* Subject to change without notice.  
Positioning fee applies at Exmouth (Learmonth) Airport, WA.*

### Country and Remote Surcharges

Country locations	\$0.00/day
Remote locations	\$5.40/day

### Kilometre Allowances

Metropolitan locations	Unlimited
Country locations	200 km/day
Remote locations	100 km/day
Excess kilometre charge	\$0.23c/km

### Loss Damage Waiver Coverage

Loss Damage Waiver (LDW) coverage is included in the passenger vehicle rates, subject to the terms and conditions of the Rental Agreement.

Excess level all vehicles - \$550. Optional excess reduction fee @ \$6.60 per day reducing excess to \$110

- Demurrage – refer to Budget’s Terms and Conditions of Rental clause 8.3 (c)

### International

**The following discounts apply to normal time and kilometre rates for business or personal rentals.**

Western Europe	15%
United States	10%
Canada	25%
Asia/Pacific	15%
Latin America and the Caribbean	10%

## Budget - Corporate Commercial Vehicle Rates

BCD: **D576870**

All prices INCLUDE GST

Group	Vehicle Type	1-2 Days	3-6 Days	7-13 Days	14-27 Days	28 + Days	Ex Km	Excess
	<b>RATE CODE - <u>must</u> be quoted:</b>	<b>HO</b>	<b>HO</b>	<b>HO</b>	<b>HA</b>	<b>HF</b>		
A	1.8 Metre Tray	48.13	45.10	41.80	32.45	31.35	\$0.17	\$1,100
C	2.9 Metre Van	58.39	56.45	51.58	43.45	41.25	\$0.24	\$1100
H	Transit Van	77.55	74.80	68.75	59.95	56.65	\$0.24	\$1,100
B	4x4 Tray	86.63	80.85	74.25	63.25	53.35	\$0.28	\$1,100
D	4x4 Dual Cab	89.95	78.65	73.70	68.75	61.05	\$0.24	\$1,100
E	4x4 Full Size Wagon	110.00	107.25	99.55	87.51	80.85	\$0.28	\$1100
L	2x4 Dual Cab Tray	62.70	59.40	56.65	53.35	47.85	\$0.28	\$1,100
F	4.2 Metre Van	81.75	78.65	75.35	72.05	68.75	\$0.28	\$1,100
G	4.2 Metre Tray	85.75	82.77	79.87	75.90	73.70	\$0.28	\$1,100
P	7.3 Metre Tray	131.62	128.60	120.80	110.00	104.50	\$0.35	\$2,750
S	7.3 Metre Tautliner	165.61	162.70	153.95	140.80	132.00	\$0.35	\$2,750
V	7.3 Metre Van	159.50	156.75	147.95	139.15	130.35	\$0.35	\$2,750
X	6.4 Metre Van	129.80	127.05	119.35	111.65	103.95	\$0.35	\$1100
W	12 Seater Mini Bus	102.85	98.45	91.85	80.85	74.25	\$0.27	\$1,100
K	25 Seater Mini Bus	142.45	136.95	129.25	120.45	113.85	\$0.29	\$1100

Vehicle Groups subject to change without notice, availability and may vary by location.  
Reservations can only be made by Vehicle Group

### Inclusions and Exclusions

		Included	Excluded
GST		●	
Loss Damage Waiver (LDW)	See below	●	
Vehicle Registration Recovery Fee	*\$6.50/day	●	
Administration Fee	*3.5%	●	
Airport Fee/Premium Location Surcharge – varies by location	*Variable %		●
Petrol and similar optional service fees			●
Frequent Flyer Points			●
Special Equipment WA Locations Only		●	
Special Equipment other locations		●	

\* Subject to change without notice. Positioning fee applies at Exmouth (Learmonth) Airport, WA.

### Kilometre Allowances

All commercial vehicles and buses	200 km/day for Metro & Country locations only
All commercial vehicles and buses	100 km/day for Remote locations only
Excess kilometre charge	As per the above Table

NB: Rates are valid until February 2020

### Loss Damage Waiver Coverage

For all commercial vehicles, Budget agrees to provide Loss Damage Waiver (LDW) coverage inclusive in the commercial vehicle rates, which is subject to the Terms and Conditions of the Rental Agreement.

Overhead and underbody damage is not included and additional amounts may be payable in the event of such damage to the Budget vehicle. An excess applies as per the table above.

- An optional excess reduction fee is available on request.

### Country & Remote Surcharges

All Budget Country Locations	n/a
All Budget Remote Locations	n/a
Country & Remote Locations	<b>No Surcharge Applicable</b>

### Special Mine Equipment Charges – 4WD vehicles

included in the rate – refer above

### Notes

- **Rate code and AWD number must be quoted to ensure correct rate is applied.**
- One Way rentals available. One way fee on application to the checkout location
- All pricing subject to change without notification
- All rates and charges exclude GST

## OTHER CONDITIONS, FEES & CHARGES

**NOTE – All fees and charges are quoted exclusive of GST and may be subject to change**

### Other Conditions

- All rates are based on a minimum 24 hour rental period. A grace period of 59 minutes is offered at the completion of each rental. Thereafter a full days charge will apply.
- Vehicles and particular vehicle groups are subject to availability and may vary by location.
- Vehicle groups, makes and models are subject to change without notification.
- Drivers must hold a current licence (not being a learner’s licence or provisional licence) to drive the Vehicle and have been licensed to drive vehicles of the same category as the Vehicle for at least 12 consecutive months.

### Administration Fee

A small service fee is charged per rental to account for the processing costs of receivables to your centrally billed Budget account, credit card charges applied by card companies, the processing of infringement notices when incurred and general costs in administering the timely payments owed to Budget. The admin fee is 3.5% and is subject to change without notice.

### Airport Concession Recovery Fee & Premium Location Surcharge (ACRF & PLS)

ACRF apply when collecting a Budget vehicle from an airport location. These fees vary and are dependent upon the specific airport from which the vehicle is collected. The level of ACRF is subject to change without notice during the course of any Agreement with Budget. Specific location details are available on request or at time of reservation.

PLS apply from a very small number of inner city locations.

ACRF & PLS only applies to rentals collected from those locations which attract the fee. They are dependent on the pickup location of the rental, not the return location of a given rental.

### Vehicle Registration Recovery Fee (VRRF)

VRRF is included in the corporate rates listed.

### One Way Rentals

One Way Rentals are available on passenger vehicles from selected Budget locations on application. Please refer to the below table for applicable charges. Budget will waive one way fees for rentals of 4 days & over.

Distance (kms)	Fee
0-25 kms	\$ -
26-50 kms	\$25.00
51-250 kms	\$50.00
251-500 kms	\$150.00
501+ kms	\$300.00

\*One way rentals are not permitted into, out of or within WA & NT.

### Learmonth & Esperance Airport Delivery Fee

As there is no provision for rental facilities at Learmonth & Esperance Airports, Budget provides a delivery/collection service to and from the rental facilities at Exmouth & Esperance town centres.

Kilometre and fuel charges commence on the vehicle departure from the Budget base and conclude on return to the Budget base. (Exmouth/Learmonth \$70 return - Esperance/Airport \$30 return)



## OTHER FEES & CHARGES

### Budget Electronic Tolling Program

Paying tolls is simple and easy with Budget. When you rent your Budget vehicle you also enter into an agreement with the Roads & Maritime Services of NSW (RMS) to provide you with the RMS E Toll Facility. The RMS E Toll Facility Terms and Conditions will be provided to you when you collect your Budget vehicle and are also available on [www.rta.nsw.gov.au/rentalcar](http://www.rta.nsw.gov.au/rentalcar)

The RMS E Toll Facility covers users on all Australian toll roads with the RMS acting as the toll collector regardless of the Australian state in which the toll was incurred.

The RMS will charge your Budget Centrally Billed Account a service fee of \$3.50 per calendar day if a toll road is used plus the accrued toll charges. The \$3.50 service fee is only charged on a given calendar day regardless of the number of toll journeys you may take. If a toll road is not used during the course of your Budget rental then no service fee applies. If a toll road is used on only 2 calendar days of a 5 day rental then the \$3.00 service fee is only charged twice plus the accrued toll charges pertaining to the journey.

\*Please note if you participate in the Budget Applicant Credit Card program, the RMS charge account will not apply. Instead the RMS will debit your credit card the service fee and accrued toll charges.

To view your toll charges for any given rental simply go online to [www.myetoll.com.au/budget](http://www.myetoll.com.au/budget) and enter your Budget rental agreement number and driver's surname. You can download your tax invoice without charge, or you may request a copy of your invoice by mail or email.

Please note: Budget vehicles will be identified at toll gantries by electronic tag or licence plate – please do not use personal e-tags or e-passes when renting your Budget vehicle as you are likely to incur charges to both e-tags.

Key benefits summary:

- ✓ All Budget vehicles are provided with an E - tag which allows you to drive on any Australian toll road with peace of mind.
- ✓ There is no need to use personal e tags or e passes.
- ✓ Billing is simple and easy with charges to your nominated rental car payment preference such as company invoicing account or your credit card.
- ✓ There are no fines or additional administration worries. You only pay for the tolls you use plus a small administration fee.





## OTHER FEES & CHARGES

### Special Equipment

Budget offers a large fleet and range of 4WD vehicles throughout Australia including Dual Cab, Tray and Wagon models. The vast majority of Budget's 4WD fleet have ANCAP 5 star rating.

4WD vehicle groups B, D and E in Western Australia and other selected Australian locations are safety equipped and compliant for travel into remote areas and mine sites.

Standard Safety equipment consists of:

- ✚ Tow bar (Non ANCAP 5 star)
- ✚ Battery isolation
- ✚ Bull bar (Non ANCAP 5 star)
- ✚ Reverse buzzers
- ✚ Long range fuel tanks
- ✚ Rear window steel safety mesh
- ✚ Rollover protection (Non ANCAP 5 star)
- ✚ Headlight "on" feature
- ✚ Flag antennas
- ✚ Emergency warning kits (safety triangles x 3)
- ✚ Fire extinguishers
- ✚ Cargo barriers
- ✚ Handbrake alarm
- ✚ LED High level lights/amber flashing light
- ✚ Canvas seat covers
- ✚ Reflective Tape & vehicle identification numbers
- ✚ Basic first aid kit (Basic)
- ✚ 2<sup>nd</sup> spare wheel/tyre
- ✚ Digital or UHF Radio




For any additional equipment requirements to what is listed above, pricing and specific details will be available on application.



## RESERVATION PROCESS

The following procedures may be used for reservations.

With all reservation procedures, you will be required to quote one of the following numbers:

-  BCD (Budget Customer Discount) – **D576870**
-  BCN (Budget Customer Number) – Fastbreak, ACTO or Direct Pin
-  Rate Code (for commercial vehicles only)

These numbers will be issued by your Budget Representative and will be explained in more detail over the page.

### Online Bookings

Bookings may be made via the Budget website or a customised corporate landing page can be arranged. The Budget website will outline step-by-step instructions for fast and efficient bookings.

[www.budget.com.au](http://www.budget.com.au)

### Phone Bookings

To book passenger vehicles by phone, please call Budget Central Reservations on:

**1300 362 848**

### Reservation Hours

Monday – Friday	8:00am – 7:00pm
Saturday	9:00am – 5:00pm
Sunday	CLOSED

For commercial bookings including trucks, buses and 4WDs, please call your local branch directly on **13 27 27** or refer to your location guide for additional contact numbers. For commercial bookings, your Rate Code will be required in addition to your BCD/BCN number.

Budget's preferred method of payment is by Charge Cards and Credit Cards. Budget accepts all major charge and credit cards at all our locations throughout Australia and worldwide.

**Charge cards and credit cards** may be personal or corporate (in-hand) cards. In addition Budget can accept virtual charge card accounts such as, but not limited to, the American Express Corporate Purchasing Card (CPC) and the Diners Club Corporate Travel Solution (CTS) account. Within the next 12 months Budget will be capable of accepting the American Express Business Travel Account (BTA) charge card account facility.

Credit and charge card details can be attached to your personal travel profile under Budget's Fastbreak program. Budget's Fastbreak stores all your preferred method of payment and preferred car options enabling frequent recognition and priority service at the Budget counter – ask your Budget account manager for more details about enrolling in Budget's Fastbreak program.



In certain circumstances Budget will consider requests to extend credit facilities through the provision of a **centrally billed account**. Such accounts remain operable provided they are maintained within Budget's terms of trade. Specifically Budget requires full payment of a given rental within 30 days of receipt of invoice. Invoices are despatched by Budget within 7 days of the conclusion of a given rental. Applications for a centrally billed account can be made through your Budget Account Manager; please note approvals are not automatic and are subject to a given application fulfilling Budget's credit criteria.

Budget will create a unique **Budget Customer Number (BCN)** and **Budget Customer Discount (BCD)** number to your preferred method of payment. These numbers will be provided to you by your Budget Account Manager. They should be quoted when making your Budget reservation to ensure the correct rate and methods of payment are matched to a given rental.

For rentals charged to a central or 3<sup>rd</sup> party credit card, Budget can provide a paperless order/authority called a **Direct Pin**. You would be required to complete and sign a Direct Pin Agreement for your company. The Direct Pin is then quoted at the time of reservation and will identify and authorise Budget to charge back to your company's nominated central credit card.

## PRODUCT & SERVICES

### Online Corporate Services

Budget's Online Corporate Services is a complete on-line account management system. In addition to receiving a BCD, your company will be issued with a Web Pin, which will give access to the following information:

- Copies of Rental Agreements/tax invoices
- Express reservation services
- *Fastbreak* applications
- Electronic Account Queries

Alternatively, individual renters can enter their *Fastbreak* number & surname to retrieve tax invoices.



To retrieve rental invoices, please go online to [www.budget.com.au](http://www.budget.com.au) and select 'Get a Receipt' under the Reservations tab. Please have your traveller's surname and Reservation Confirmation on hand to retrieve the invoice.

## Retrieve your Rental Agreement Copy

To Request a copy of your online Rental Agreement/Receipt, please select the Country of Rental, and provide your Last Name and Reservation Confirmation Number or Rental Agreement Number below.

**Note:** Points/Miles can be added when viewing receipt.

Country

Last Name

Reservation/Rental Agreement Number

Get Receipt

## PRODUCT & SERVICES

### Additional drivers

No surcharges apply for additional drivers who meet Budget’s minimum age and licence requirements. Additional drivers must be nominated by the principle driver at the time of rental.

### IVMS

Selected 4WD vehicles in the Budget fleet can be fitted with IVMS for an additional cost. Details can be obtained from your Budget account manager or the rental location.

### GPS – Where2

Budget provides clients our portable Global Positioning Satellite (GPS) unit, Where2, built by Garmin®, a leader in GPS technology. Please request your GPS at the time of booking.

Rental charges are:

Daily	\$9.95
Weekly	\$49.95
Maximum	\$55.95



Plus Admin fee, GST & Airport Concession Recovery Fee/Premium Location Surcharge (where applicable).

- Not available at all locations. Prices are subject to change and conditions apply.

### Child Restraints

Budget has Australian standard approved child restraints available for \$6.00 per day or \$5.00 per day for booster seats. Please request at the time of booking. Plus Admin fee, GST & Airport Concession Recovery Fee/Premium Location Surcharge (where applicable). Prices are subject to change.

### Customer Service

If Wheelton philanthropy has any concerns or issues regarding past rentals, Budget’s Customer Service Department will resolve national queries within a maximum 10 day period and international queries within 15 days. Please contact Customer Service on **1800 150 278**.

### Refuelling Service

Budget Australia recommends that Wheelton philanthropy return their rental vehicles full of fuel. If it is more convenient, our outlets will provide a refuelling service. Fuel will be charged at the rate set by each location and is subject to change.

## PRODUCT & SERVICES

### Roadside Service



In the event of an immobilised vehicle, Budget Australia offers a 24 hour emergency roadside service. Simply call **1800 656 550** for prompt efficient emergency mobile assistance.

Please note – Charges may apply to certain additional services requiring roadside assistance.

Budget provides customers with the option to cover for “Customer at Fault” incidents where our emergency roadside assistance service applies an additional call out fee for the following breakdown instances.

Breakdown Event	Response covered by RSN
Out of Fuel	Up to \$10 fuel delivery
Locked Key in Car or Lost Key	Retrieval of Key or free replacement key
Bogged Passenger Vehicle	Release of vehicle
Flat Tyre	Change of Tyre
Flat Battery (where lights are left on)	Recharge/Jump Start

The optional fees to waive the call out charges listed above are:

Daily rental: \$5.00 per day

Weekly rental: \$30.00 per week

Maximum charge: \$100.00

Customers can elect to accept the Roadside Service option with the Budget representative at time of vehicle check out. This service covers all passenger and light commercial vehicles for Australia only.

The following items are not covered by Roadside Assistance and remain the renter’s responsibility.

- Tyre damage not attributable to normal wear and tear
- Damage to wheels or hubcaps
- All other loss or damage to the rental vehicle.

### Accident in a Budget vehicle

In the case that you have an accident, we recommend that you contact the police to complete an accident report. Once this has been done contact the location the car was rented from. For breakdown service, check the back of your contract for a phone number to call. If the phone number is not available please contact the Budget location from where the vehicle was originally rented from and advise your situation.

## PRODUCT & SERVICES

### Budget Vehicle Upgrade Policy

If the class or group of vehicle booked and confirmed is not available upon collection at the Budget location, the renter will receive an automatic upgrade to the next class of vehicle at no extra charge.

### Vehicle Delivery and Collection

Budget will provide a free delivery and collection service to business houses and hotels that are based within a 10 km radius of the nearest Budget location. This service is available from Monday to Friday during business hours only. All vehicle deliveries will be subject to availability and at the discretion of the location. Delivery to a home address is not available. Additional delivery fees may apply over a 10 km radius.

### Long Term Rentals and Mini Lease Program

Budget is able to supply your business on an Australia wide basis with long term rental rates for 3, 6 12 months or longer covering our full range of passenger vehicles as well as 4WD's commercial vehicles, light and heavy trucks and vans.

Our expertise in the supply of long term and mini lease rates to corporate customers allows us to provide you with a customised solution that is structured specifically for your individual vehicle or fleet requirements.

Please contact your Budget account manager for further details.

### Staff & Employee Leisure Rentals

Budget is pleased to extend a fixed guaranteed corporate rate program to company staff hiring vehicles for private use. Please view your rates document for a comprehensive list of pricing on cars, trucks, buses & 4WDs. Payment is by the staff/employees personal credit card of choice.

Staff leisure expenditure will contribute to your company's total annual spend. Budget understands Wheelton philanthropy is not responsible for any damage or loss incurred by your employee while hiring for personal use.

